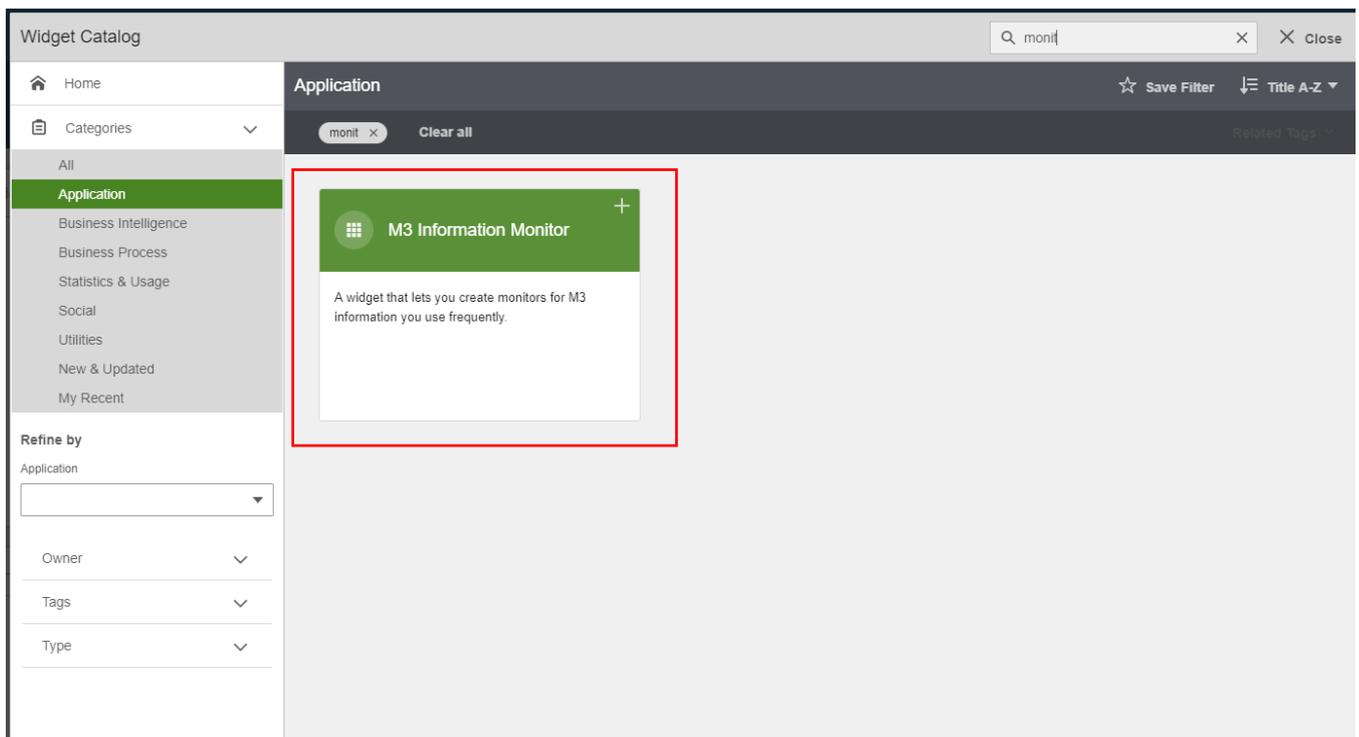




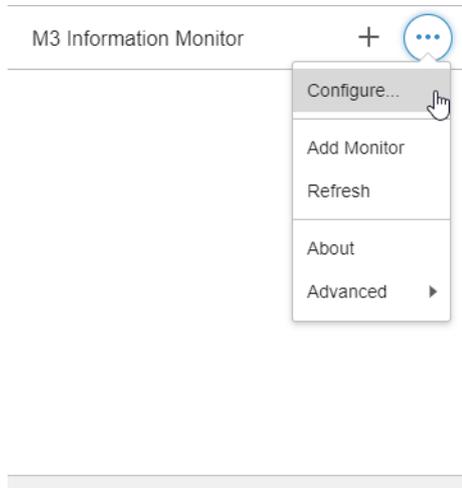
How to ... ?	Create an "Information monitor" in a HomePage based on a custom list Example : Create an Information monitor to follow-up blocked customer orders
Prerequisite	M3 DB basic knowledge and IES
Result	Have a monitor to track the number of anomalies, with color warning when number of anomalies too high

Steps

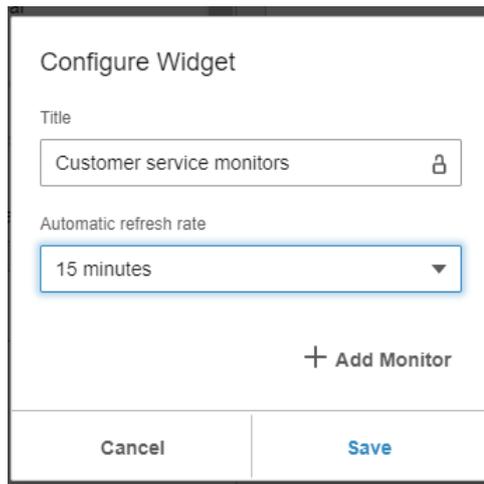
#1 Add information monitor widget to HomePage



#2 Configure widget



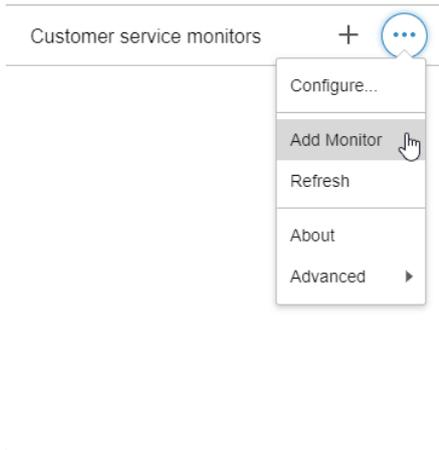
Give a title and refresh frequency



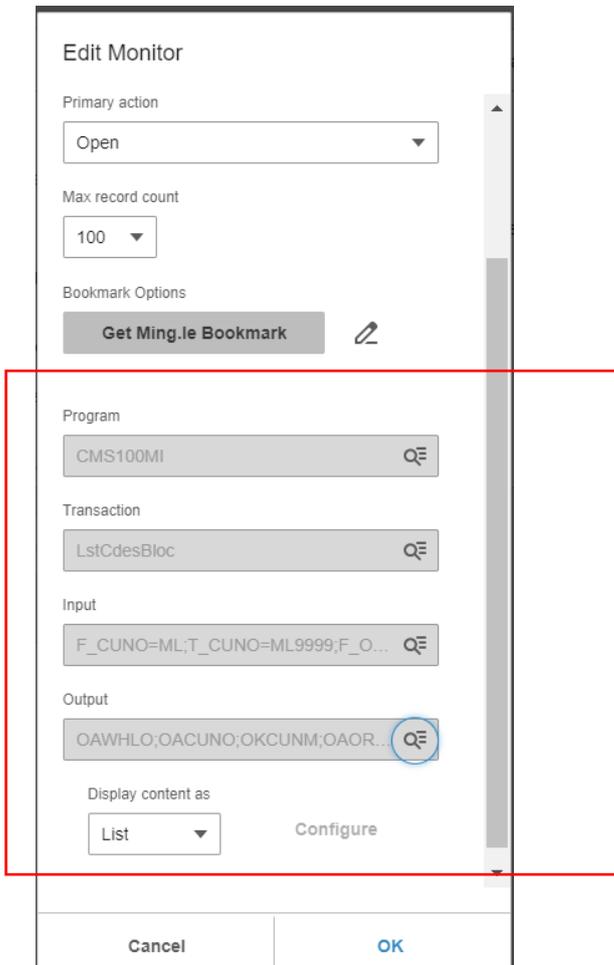
The "Configure Widget" dialog box contains the following fields and controls:

- Title:** A text input field containing "Customer service monitors" with a lock icon on the right.
- Automatic refresh rate:** A dropdown menu currently set to "15 minutes".
- + Add Monitor:** A button with a plus sign and the text "Add Monitor".
- Buttons:** "Cancel" and "Save" buttons at the bottom.

#3 Add monitor

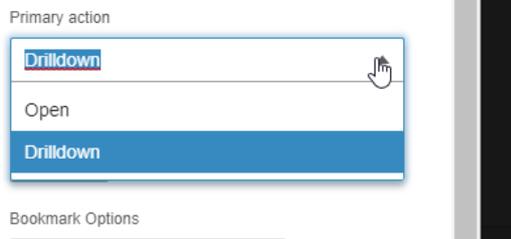


Define API and API transaction as for information viewer, as well as Input/Output fields:

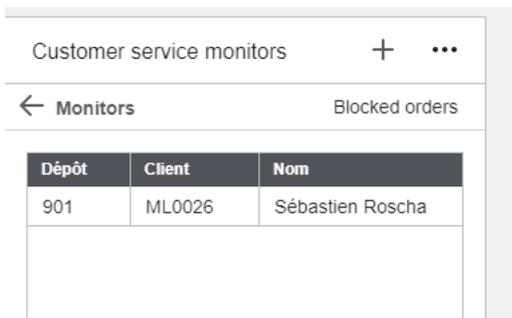


#4 Configure drilldown

⇒ *Either drilldown*

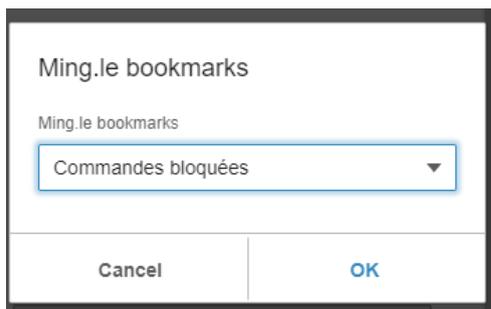


Drilldown will just open the list as defined in the output fields defined previously

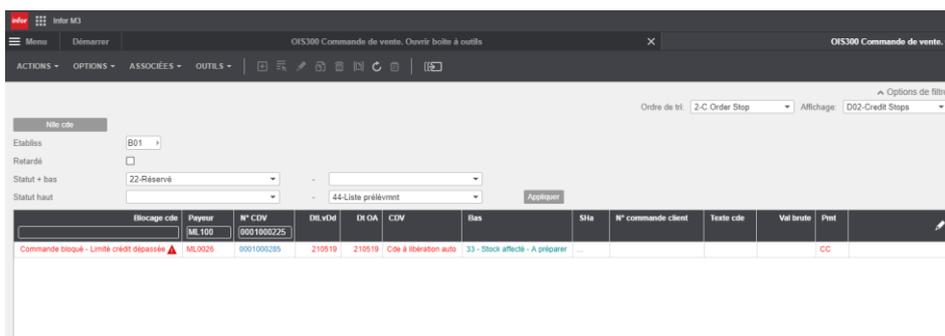


⇒ *Or open*

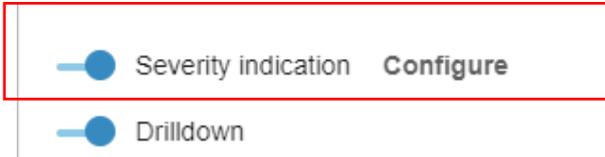
In this case you can define a bookmark (previously created in M3)



Clicking on monitor opens M3 bookmark



#5 Configure severity indication



Configure Severity Indication

Use the slider to configure one or more severity indication levels for the monitor

0: Blue 1: Green 2: Yellow 3: Red

Higher than

Lower than

Configure Severity Indication

Use the slider to configure one or more severity indication levels for the monitor

0: Blue 1: Green 2: Yellow 3: Red

Higher than

Lower than

Configure Severity Indication

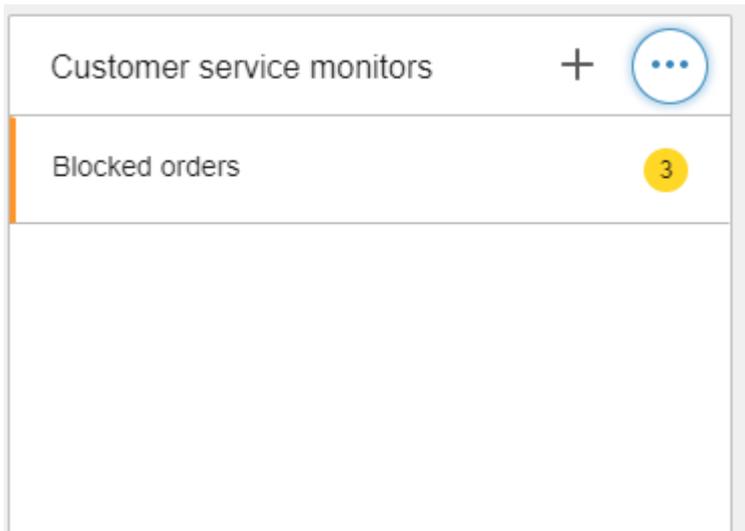
Use the slider to configure one or more severity indication levels for the monitor

0: Blue 1: Green 2: Yellow 3: Red

Higher than

Lower than

And that's it!



Need help or more information ?
Reach us now  contact@authentic-grp.com